

DAVID PALMER

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SUMMARY

A results oriented individual with more than 30 years of experience. Major strengths in the areas of supervision, quality control, operations, warehouse supervision, high speed printers, mail inserting equipment.

EXPERIENCE

FIDELITY NATIONAL INFORMATION SERVICES, St. Petersburg, FL

Worlds top ranked technology provider to the banking & financial industry. 2007 - 2009

Production Print Operator

Operated high speed printers, black and white/color. Developed daily workflow and followed service level agreements. Maintained quality control by visually inspecting all outgoing materials.

PROGRESSIVE CASUALTY INSURANCE CO., Tampa, FL

1997 - 2007

Third-largest Auto Insurer in the US.

Senior Production Mail/Print Specialist (1999 to 2007)

Operated and monitored a mass production line of sophisticated printing and mail inserting equipment. Responsible for quality and accuracy of print and mail output. Monitored equipment failures and escalated issues to vendor technicians as necessary. Assisted the Lead Operator during supervisor's absence.

Training Assistant (2003 to 2004)

Presented new hire orientation and technical skills training for current employees. Delivered several presentations to managers and training department on post processing and automation.

Associate Mail Specialist (1997 to 1999)

GOODWILL INDUSTRIES, SUNCOAST, St. Petersburg, FL

1995 – 1997

Non-profit organization and main distributor of donated articles.

Transportation/donation center supervisor

Supervised 26 donation centers which included scheduling, training and evaluating employees. Handled all licensing, registration and maintenance of fleet vehicles.

DILLARDS DEPARTMENT STORE, Tampa FL

1991 - 1995

72,000 square foot department store.

Shipping and Receiving Manager

Managed inventory control, flow of merchandise, and the coordination of floor moves. Supervised and developed thirteen employees, which included training, scheduling and performance reviews.

EDUCATION

A.S. Degree, 1983
Graphic Design & Advertising,
The Art Institute of Fort Lauderdale, Fort Lauderdale, FL

TECHNICAL SKILLS

MAIL INSERTERS:

Pitney Bowes

3600 and 8300 Dial base / Direct connect mail inserters
U100 Mail Paragon and P700 Postage by phone machine

HIGH SPEED PRINTERS:

Xerox Docuprint

4635 and 4180 Network Laser Printers

Oce

7450 Variostream/1000 Pagestream regular/MICR toner
Continuous single, duplex and triplex

IBM

4100 Infoprint duplex engine
5000 Infoprint duplex color
6500 Infoprint label printer

ROLL FEED PAPER SYSTEM:

Autoloader table #501152, Web handler / descending two-up system merge module.
Folder F3/F4 Folder/Tilt table #1332, Under-winder U4, U5, 1332 and 8.5 by 11 cut sheet, Bottom/Top
single page decurler, Laser sheeter / Under-winder continuous feed cutter. C7 Rollsystem cutter,
DocuCutter 490 Programatic Mark II, Perfect Binder DB-250.

TAG-IT SYSTEM:

Barcode Software

USPC:

Manifest Mail System, Merlin Audit.